

CURRICULUM VITAE

Simona Tittozzi

QA & Test Specialist | Senior Software Test Engineer

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IT professional with over **25 years of experience in the ICT sector**, including more than 15 years dedicated exclusively to software quality assurance and to the design and execution of tests in highly complex, mission-critical environments. Extensive experience in Functional Testing, Integration Testing, Regression Testing and User Acceptance Testing (UAT), with a rigorous, quality-oriented and risk-based approach.

Proven experience in defining test strategies, writing test plans, setting up test environments and managing the defect lifecycle, gained in key sectors such as **Aerospace & Defence, Automotive, Banking and Insurance**. Experienced in using **Azure DevOps, JIRA and Confluence** for test and project management, as well as CI/CD pipelines with Jenkins.

Specialised in **Agile/Scrum methodologies**, with hands-on experience working within multidisciplinary development teams (Scrum Master, Product Owner, Development Team). Knowledge of test automation concepts and frameworks, and experience in producing complete, well-structured test documentation and reports.

KEY SKILLS

01

Testing Activities

- Functional & Integration Testing
- Regression & Non-Regression Testing
- End-to-End & Performance Testing
- User Acceptance Testing (UAT)
- Test Strategy & Test Planning
- Defect & Risk Management

02

Methodologies

- Agile / Scrum Framework
- DevOps & CI/CD pipelines
- Risk-Based Testing

03

Soft Skills

- Strong analytical mindset
- Quick to adapt to new environments and to learn new tools
- Teamwork and communication

04

Languages

- Italian: Native
- English: Intermediate (B2)
- Spanish: Intermediate (B2)

25+ YEARS

Experience in the ICT sector, including over 15 years dedicated to **Software Quality Assurance and Testing** in sectors such as Aerospace & Defence, Automotive, Banking and Insurance.

TOOLS AND TECHNOLOGIES

Technical Skills

Summary of the tools, platforms and technologies used throughout my professional experience.

01 Test Management & CI/CD

- TestRail
- HP LoadRunner
- Manual Tester
- Squash TM
- JMeter
- Jenkins (CI/CD)
- HP ALM / QC
- SilkTest

02 Project & Bug Tracking

- JIRA
- Redmine
- Remedy
- Azure DevOps
- Bugzilla
- Confluence
- RmTrack

03 Web, CRM and Technologies

- Salesforce
- Dynamics CRM
- HTTP / HTML
- SalesUP
- MS Power Platform
- SharePoint / SharePoint Online
- REST APIs

04 Databases, Languages and Platforms

- Oracle SQL Developer
- Java
- Windows
- SQL Server / DBMS
- C
- Unix
- Databricks
- Linux

05 CPQ / CMS

- Apttus CPQ
- Joomla
- Plone

06 Education and Training

1987 Technical High School Diploma in Computer Science

Istituto Tecnico Industriale "J. Von Neumann" – Rome, Italy