



PERSONAL INFORMATION

Born in Tivoli (RM), 29/11/1973
Via M. Ravel, 3 – 00039 Zagarolo
(Rome), Italy

s.tittozzi@gmail.com

+39 328 029 5707

[linkedin.com/in/simona-tittozzi-056a2368](https://www.linkedin.com/in/simona-tittozzi-056a2368)

Nationality: Italian

KEY SKILLS

Testing Activities:

- Functional & Integration Testing
- Regression & Non-Regression Testing
- End-to-End & Performance Testing
- User Acceptance Testing (UAT)
- Test Automation Frameworks
- Test Strategy & Test Planning
- Defect & Risk Management

Methodologies:

- Agile / Scrum Framework
- DevOps & CI/CD pipelines
- Risk-Based Testing

Platforms & Tools:

- Azure DevOps
- JIRA / Confluence
- TestRail / Squash TM / ALM
- Jenkins
- Selenium / SilkTest
- JMeter / HP LoadRunner
- Oracle SQL Developer / Databricks

Web & Technologies:

- Web (HTTP/HTML, REST APIs)
- MS SharePoint Online

Simona Tittozzi

QA & TEST SPECIALIST | SENIOR SOFTWARE TEST ENGINEER

PROFESSIONAL PROFILE

IT professional with over 25 years of experience in the ICT sector, of which more than 15 years dedicated exclusively to **software quality assurance, test design and execution** in high-complexity and mission-critical environments. Extensive expertise in **functional, integration, regression and User Acceptance Testing (UAT)**, with a rigorous, quality-oriented and risk-based methodology.

Proven track record in **test strategy design, test plan creation, test environment preparation and defect lifecycle management** across key sectors including Aerospace & Defence, Automotive, Banking and Insurance. Experienced in **Azure DevOps, JIRA and Confluence** for test and project management, and in **CI/CD pipelines via Jenkins**.

Specialised in **Agile / Scrum methodologies** with hands-on experience integrating within multidisciplinary development teams (Scrum Master, Product Owner, Dev Team). Familiar with **automation testing concepts and frameworks** and with producing comprehensive test documentation and reporting. Available to work on-site at customer premises in Malta.

EDUCATION

1987 – 1992 Industrial Technical Institute “J. Von Neumann” Rome, Italy
High School leaving qualification in Computer Science

PROFESSIONAL EXPERIENCE

Sept. 2024 – Present

Organisation: Softech Srl

Client: Rheinmetall Italia Spa

Domain: Air Defence and Radar Technology

Technologies: TestRail, Jenkins, JIRA

Role: Senior Software Agile Tester / QA Specialist

Location: Rome, Italy

Description: Within the re-engineering programme of the SKYGUARD tactical air-defence launch system, responsible for **designing test scenarios, executing functional, integration and regression tests** on re-engineered and newly developed software components. Managed **test cases, execution tracking and anomaly traceability via TestRail**; used Jenkins for software package management and deployment; applied JIRA for **Agile task management and defect tracking**. Validated critical system functionalities in a mission-critical embedded environment.

Feb. 2024 – Aug. 2024

Organisation: Philmark Group S.r.l.

Client: Eurobet

Domain: Licensed Online Betting Platform

Technologies: JIRA, Confluence, Redmine

Role: Software QA Tester

Location: Rome, Italy

Description: Applying the Agile framework: drafted **test plans from project requirement documentation**; prepared test data sets; executed **functional, non-regression and integration tests**; performed DB-side verification; managed defect lifecycle; reported progress at project milestone reviews.

Sept. 2023 – Feb. 2024

Organisation: EdyNet Informatica Globale Srl

Client: Engineering Ingegneria Informatica Spa

Domain: Digital Transformation & IT Services

- Dynamics CRM / Salesforce
- MS Power Platform
- SQL Server / DBMS
- Java, C
- Linux / Windows / Unix

SOFT SKILLS

- Strong analytical mindset
- Fast learner in new domains
- Team collaboration & communication
- Willingness to travel / relocate

LANGUAGES

Italian: Native

English: Intermediate (B2)

Spanish: Intermediate (B2)

French: Basic (A1)

INTERESTS

- Travel & cultural exchanges
- Reading
- Animal & environmental protection

Technologies: JIRA, Oracle SQL Developer

Role: Software QA Tester (Remote)

Location: Milan, Italy

Description: Created and maintained **test plans and user manuals**; executed functional, non-regression and **integration tests**; performed DB validation; managed anomaly lifecycle in JIRA.

Feb. 2023 – Sept. 2023

Organisation: EdyNet Informatica Globale Srl

Client: EMM Informatica Srl

Domain: IT Consulting & System Integration

Technologies: JIRA, Confluence, Databricks

Role: Software QA Tester (Remote)

Location: Naples, Italy

Description: In an Agile context, defined and executed **test scenarios for release validation**, with particular focus on data-flow verification (Raw-to-Cur and Cur-to-Cur). Coordinated deploy activities and managed defect escalation with the development team.

Apr. 2021 – Jan. 2023

Organisation: Edynet Informatica Globale S.r.l.

Client: ENI Gas e Luce Spa

Domain: Energy & Utilities – Gas and Electricity Retail

Technologies: SalesUP, Apttus CPQ

Role: Agile Software Tester

Location: Rome, Italy

Description: Drafted and executed **functional, integration and non-regression test plans** on the SalesUP platform (policies, maintenance, commodity & extra-commodity products). Verified Apttus CPQ configurations. Active participation in all Agile ceremonies: Sprint Planning, Daily Scrum, Sprint Review, Retrospective.

Sept. 2020 – May 2021

Organisation: Softech Srl

Client: Rheinmetall Italia Spa

Domain: Air Defence and Radar Technology

Technologies: Linux, TestRail, Jenkins, JIRA

Role: Senior Software Agile Tester

Location: Rome, Italy

Description: Agile testing of Command & Control **embedded software for an advanced air-defence system**. Authored and executed test procedures for user stories; logged anomalies; daily interaction with Scrum Master, Product Owner and Dev Team; active participation in Sprint Planning, Daily Scrum and Sprint Review.

May 2020 – Sept. 2020

Organisation: Soft Strategy Bit S.p.A.

Client: Almagiva Spa – Road and Transportation Division

Domain: Digital Innovation Services (ANAS Smart Road)

Technologies: Jenkins

Role: Test Engineer

Location: Rome & Pieve di Cadore, Italy

Description: Designed and executed tests for the C-ITS (Cooperative Intelligent Transport Systems) platform, covering **V2V (Vehicle-to-Vehicle) and V2I (Vehicle-to-Infrastructure) connectivity services**. Verified real-time data exchange, traffic optimisation features and integration with infrastructure. Used Jenkins for CI builds.

Jan. 2020 – May 2020

Organisation: Philmark Informatica Spa

Client: P4Cards Srl (SIA Group)

Domain: Fuel Card Payment Systems

Technologies: Client proprietary software

Role: Test Manager

Location: Rome, Italy

Description: Drafted **functional and integration test plans**; executed and managed

tests for a fuel-card payment authorisation system; coordinated the testing team and reported to project stakeholders.

Jul. 2019 – Dec. 2019

Organisation: Meware Srl

Client: Poste Italiane Spa

Domain: Postal & Digital Services

Technologies: SilkTest, HP ALM

Role: Test Engineer

Location: Rome, Italy

Description: Authored and executed **functional and integration tests** for the Poste Italiane mobile app and website; defect management and reporting.

Mar. 2018 – Jun. 2019

Organisation: Philmark Informatica Spa

Client: SIAE

Domain: Copyright & Licensing Management

Technologies: REST Web services

Role: Test Analyst

Location: Rome, Italy

Description: Requirements analysis; designed **test cases and test scenarios for a licensing management software**; executed UAT on behalf of the client; front-end and back-end testing with defect management.

Sept. 2017 – Mar. 2018

Organisation: Philmark Informatica S.p.A

Client: OCTO Telematics

Domain: Telematics Data Acquisition

Technologies: Salesforce, JIRA, SQL Server

Role: Test Analyst

Location: Rome, Italy

Description: Designed and executed **functional and integration tests**; defect management and tracking.

Jan. 2016 – Sept. 2017

Organisation: I3S Innovazione e Soluzioni S.r.l.s.

Client: FIDEURAM VITA

Domain: Insurance Services

Technologies: Squash TM, Redmine, SQL Server

Role: Test Analyst

Location: Rome, Italy

Description: Designed test cases and campaigns for insurance product verification; executed tests via automated order-flow generation; validated database tables population after each test cycle.

Jun. 2015 – Dec. 2015

Organisation: Nexsoft Spa

Client: Gilbarco Veeder Root Spa

Domain: Fuel Dispenser Technologies & POS

Technologies: Client proprietary software

Role: Test Engineer

Location: Florence, Italy

Description: Executed **certification, integration and non-regression tests** on PCI-DSS compliant POS software installed on fuel-station payment terminals.

TECHNICAL TOOLS SUMMARY

Test Management: TestRail, Squash TM, HP ALM/QC, HP LoadRunner, JMeter, SilkTest, Manual Tester

Project/Bug Tracking: JIRA, Azure DevOps, Confluence, Redmine, Bugzilla, RmTrack, Remedy

CI/CD: Jenkins

Web & CRM: Salesforce, SalesUP, SharePoint (familiarity), REST APIs, HTTP/HTML

Database: Oracle SQL Developer, SQL Server, Databricks

Languages/Platforms: Java, C, Linux, Windows, Unix

CPQ/CMS: Apttus CPQ, Joomla, Plone

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